**Ja’Quis A. Franklin**

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[GitHub](https://github.com/JQbeCoding) | [LinkedIn](https://www.linkedin.com/in/ja-quis-franklin-b76475267/)

**EDUCATION**

University of North Carolina at Charlotte May 2027

**Bachelor of Science in Computer Science**

Phillip O. Berry Academy of Technology, Charlotte, NC

**Diploma, focus on Game Design** Feb 2023

**WORK EXPERIENCE**

**Co-Founder** | MayDayz Smokn Bar-Be-Cue LLC **–** Charlotte, NC Jul 2024 – Present

* Developed a full-stack website with online ordering capabilities using HTML and CSS, resulting in a 60% increase in online sales.
* Implemented a Supabase PostgreSQL database, storing customer order history, contact details, and preferences, enabling targeted marketing campaigns.
* Integrated the Square API for secure online payment processing, the Twilio API for automated order confirmations and delivery updates via SMS, and Nodemailer for automated email receipts and customer inquiries.

**Customer Service Lead** | Food Lion **-** Charlotte, NC Aug 2021 – Aug 2024

* Resolved customer complaints and issues, utilizing conflict resolution and problem-solving skills to maintain customer satisfaction.
* Managed cash handling and transaction processing, ensuring accuracy and adherence to company policies.

**AWARDS and ACCOMPLISHMENTS**

* First place winner at a hackathon: ECU SPARK 2024

**RELATED COURSEWORK**

Algorithmic Problem Solving, Discrete Structures, Algorithms and Data Structures, 3D Design, Calculus, Statistics, Object-Oriented Programming, Robotic Programming, Circuit Logic Design.

**PROJECTS**

* [Maydayz.com](http://www.maydayz.com/):Developed and maintained an e-commerce website for MayDayz Smokn Bar-Be-Cue LLC.
* PhotoNote: First Place Spark Hackathon 2024: AI-powered PNG to PDF scanner built with Python and HTML.
* [Project Wally](https://github.com/JQbeCoding/ECU/blob/main/DaBot): Obstacle Avoidance robot programmed in the C language using Arduino.
* [Tasktronaut](https://tasktronaut.tech/): HackNC 2024 project: Todo list/ timer web application written in HTML, CSS, and JavaScript in

collaboration with a team of 4.

**SKILLS**

* **Languages:** HTML, CSS, JavaScript, Node.js, RESTful APIs, SQL (PostgreSQL), Python, Java, C++
* **Tools:** Express.js, Supabase, Git, Visual Studio Code, Twilio, Nodemailer

**ACTIVITIES AND LEADERSHIP**

**Officer,** Helping Hand Project ECU Chapter

M**ember,** ACM ECU **Member,** Disability Advocacy and Support (DAS)